# Samaritan Counseling Center - CFS Client Information

| Date  |                         |  |   |  |  |  |
|---|-------------------------|--|---|--|--|--|
| (Last Name)   | ne)                     | (Middle or Initial)                            |   |  |  |  |
| Date of Birth/  | Age                     | M  | Iale Female                             |  |  |  |
| Address   |                         | City   | Zip                                     |  |  |  |
| Cell/Home Phone   | OK to call?             | Alternate phone_                               | OK to call?                             |  |  |  |
| Email   |                         | _ Ok to contact?                               | Ok to receive communication/newsletter? |  |  |  |
| Name of Parent or legal guardian (if under 18): <b>Dem</b>  |                         | tical Information                              |   |  |  |  |
| Ethnic Background: African American Asian/Pacific Islander American Indian Hispanic/Latino White/Caucasian Other/Multi-Racial Unknown |                         |  |   |  |  |  |
| Do you attend church? Y N Name of Church:   |                         |  |   |  |  |  |
| Marital Status: Single Married Separa   | ated Divorc             | ed Widowed                                     | d Other (Specify):                      |  |  |  |
| Total Yearly Household Income: # of   | hold (including yoursel | f): # of children living with you under age 18 |   |  |  |  |



Serving Individuals, Couples, and Families since 1973 Doug McKown, Psy.D., Executive Director

# Domestic Violence Classes for Survivors (via Tele-therapy)

Welcome!

Listed below are course guidelines and some important information regarding your informed consent:

| Class guidelines:   |
|---|
| The course is 12 weeks in length and all classes must be completed in order to successfully complete the course and receive a certificate.  |
| Participants must sign in and out each week.  |
| • Tardiness of more than 10 minutes is considered an absence. Virtual zoom class will be locked beginning at 10:10 a.m.   |
| Participants are only allowed (2) absences and must complete a make-up class for any missed class.  |
| Participants must complete weekly homework assignments.   |
| Confidentiality: Your information as a participant in this course will be kept confidential. As a participant in this class you will receive instruction from trained clinical professionals. These professionals are mandated reporters and must report any suspected incidents of abuse or neglect of children, dependent adults or elder adults as required by law. Participants, for their own privacy and the privacy of other clients, need to be present in the Zoom classroom in a confidential location with a visual of their face on the screen during class (ex. No walking around, no background music or noise). Please see the attached form regarding further information on our privacy practices.  Safety: Participants agree to conduct themselves in a manner that is safe and appropriate. Failure to do so will |
| result in discontinuation of service (ex. no psychoactive substances that would alter ability to focus in class). A referral for other services will be provided. If a client feels they are in danger at any time, they need to refer to their Safety Plan and contact their emergency contact and an appropriate emergency professional number for assistance. The National Domestic Violence hotline number is (800) 799-7233.   |
| By signing below, I am endorsing that I have read the above guidelines and give my consent.   |
| Print Name  |
| Signature (Type Name)   |
| <br>Date  |

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# CONSENT FOR RELEASE OF INFORMATION OR RECORDS

| This Release is regarding  | DOB://_   |
|--|---|
| C  | lients Name (print)   |
| A. TO ANOTHER PROFESSION   | NAL OR AGENCY:  |
| I hereby authorize the Samaritan Counse<br>named client to:                        | eling Center to release information/records regarding the above   |
| San Bernardino County Children and Family  | y Services  |
|  |   |
| Address  | Phone Number  |
| B: TO THIS CENTER:   |   |
| I hereby authorize <u>Children and Fam</u><br>Name of professiona                  |   |
| To release information/records regarding 1126 W Foothill Blvd., Suite 110, Uplan   | g the above named client to the Samaritan Counseling Center, and, CA 91786.`  |
| C: PURPOSES:   |   |
| These records are all protected by the Cashall be limited to the information speci | alifornia Welfare and Institution Code, Section 5328. Disclosure fied below:  |
| Check  | appropriate items:  |
| □ Diagnosis  | ☐ Psychological assessment/evaluation   |
| ☐ Treatment summary  | ☐ Progress notes  |
| ■ Verification of Attendar   | Other: Only information necessary for invoice and contract monitoring at any point in time  |
| D. DATES:  | and conduct momenting at any point in time  |
| This authorization shall become  | effective on//  |
| The consent shall terminate on _   | /   |
|  | thorization will terminate automatically, <u>one year</u> from the t to revoke in writing this authorization <u>at any time</u> . (Except not expire) |
| SIGNATURES:  |   |
| /  | Client Name (Print)   |
| Witness  | Signature Client or Parent/Guardian (Indicate relationship if client is a minor)  |

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# Domestic Violence Classes for Survivors Pre-Class Quiz

## Welcome!

How much do you know about domestic violence? Take the quiz below to test your base knowledge on domestic violence:

## Answer (check one) True or False to the statements below:

1. Domestic violence is not a problem in your community.

| True         | False  |
|--------------|--|
| 2. Couples   | s counseling is recommended for abusive relationships.                       |
| True         | False  |
| 3. Sometii   | mes the victim provokes their partner into abusing them.                     |
| True         | False  |
| 4. Yelling,  | putting down or belittling someone is not considered abuse.                  |
| True         | False  |
| 5. On avei   | rage, more than 3 women are murdered by their partners every day.            |
| True         | False  |
| 6. If the al | ouse was getting too bad, the victim would just leave.                       |
| True         | False  |
| 7. The mo    | st dangerous time for a victim is often when their partner first lashes out. |
| True         | False  |
| 8. Everyor   | ne deserves respect in a relationship.                                       |
| True         | False  |
| 9. If childr | en are not being abused and do not witness the abuse, they are not affected. |
| True         | False  |
| 10. The co   | est of domestic violence is extremely high to society.                       |
| True         | False  |
|              |  |
| Print Nam    | <u> </u>   |
|              |  |
| Signature    | <del></del>  |
|              |  |
| Date         |  |
|              |  |



## **COMPLAINT AND GRIEVANCE PROCEDURE**

INSTRUCTIONS: THE CUSTOMER IS TO READ AND RECEIVE THE TOP PORTION OF THIS FORM. THE BOTTOM PORTION OF THE FORM IS TO BE SIGNED BY SERVICE RECIPIENT AND PLACED IN THE CONTRACTOR'S RECORDS.

If you believe you have been discriminated against, or that there has been a violation of any laws or regulations, or if you have a problem regarding services received, you have the right to file a complaint or tell us your grievance.

The following procedures are to be followed when filing a complaint or grievance.

## STEP ONE:

Write down your complaint or grievance and talk to the service provider. Keep a copy for yourself and write down the date you talked to the service provider.

- If answered or resolved at this step, nothing further is required.
- If no answer or resolution within 10 calendar days, proceed with Step Two.

#### STEP TWO:

Send a copy of your written complaint or grievance, or discuss the complaint or grievance with your County Caseworker. Write down the date you spoke to your Caseworker or send the complaint and keep it with your copy.

- If answered or resolved at this step, nothing further is required.
- If no answer or resolution within 10 calendar days, proceed with Step Three.

### STEP THREE:

Send a copy of your written complaint or grievance to the Program Specialist. If you would like a response, include your name, address and telephone number. Your personal information and your complaint and grievance details will be kept confidential.

HS Program Development Division, Contracts Support Unit ATTN: Program Specialist 825 E. Hospitality Lane, 2<sup>nd</sup> Floor San Bernardino, CA 92415-0079

- If answered or resolved at this step, nothing further is required.
- If no answer or resolution within 10 calendar days, proceed with Step Four.

### STEP FOUR:

Send a copy of your written complaint or grievance to the Contract Analyst at: HS Administrative Support Division, ATTN: Contracts Unit 150 S. Lena Road

San Bernardino, CA 92415-0515

|  | Υ | ou will | be | contacted | l within | 10 | calend | lar d | avs if | vou | have | provided | d contac | t inf | ormation |  |
|--|---|---------|----|-----------|----------|----|--------|-------|--------|-----|------|----------|----------|-------|----------|--|
|--|---|---------|----|-----------|----------|----|--------|-------|--------|-----|------|----------|----------|-------|----------|--|

| Tou will be contacted within to calendar days if you have  | e provided contact information. |
|--|---------------------------------|
| Please note: Each of these steps must be completed in  | the sequence shown.             |
| Detach here  |                                 |
| COMPLAINT AND GRIEVANCE PROCEDURE CE This certifies I have read, understood, and received the Co |                                 |
| Client Signature   | Date                            |